

SPECIAL GUESTS AND SPEAKERS

Dr. José Ramos-Horta, President Timor Leste, Keynote Speaker



Ironically this internationally recognized leader of Timor-Leste has spent most of his life exiled from his homeland. Educated in a Soibada catholic mission, Ramos-Horta trained and worked as a journalist.

When Indonesia invaded East Timor in 1975, Ramos-Horta was on his way to the United Nations Security Council, urging them to take action in the face of the Indonesian Military onslaught that killed one third of the Timorese population.

Despite his exile, in 1991 Ramos-Horta was elected Vice President of the National Council Maubere Resistance (CNRM), an umbrella organization of pro-independence movements both in and outside East Timor.

In 1998, he was again elected Vice President for CNRM's successor organization - CNRT.

Dr. José Ramos-Horta

Senior Minister, Minister for Foreign Affairs & Cooperation, Nobel Peace Prize Laureate, and Co-chair of IDC

In December 1996, Dr. José Ramos-Horta shared the Nobel Peace Prize with his fellow countryman Bishop Carlos Filipe Ximenes Belo.

The Committee chose to honor the two laureates for their "sustained efforts to find diplomatic solution to the conflict of East Timor based on the people's right to self determination.

The Committee considers Dr. José Ramos-Horta the leading international spokesman for East Timor's cause since 1975.

Personal data

Date and place of birth: 26.12.1949, Dili -Timor-Leste

Marital status: Divorced

Children: One son

Normal residence: Dili and Sydney

Current positions

- Senior Minister, Minister for Foreign Affairs and Cooperation, Timor-Leste Visiting Professor, Faculty of Law, University of New South Wales, Sydney (1996-uptodate)
- Distinguished Visiting Professor, University of Victoria, Melbourne (2000-uptodate)

Other active positions

- Acting president, Uma Fukun, East Timor Cultural Centre, Dili
- Member of the Council of Honour, University of Peace, Costa Rica
- Member of the Nobel Peace Commission on Arms Control
- Co-President, State of the World Forum, San Francisco, CA

- Founder, lecturer and member of the Board of Directors, Diplomacy and Human Rights Program, Faculty of Law, University of New South Wales, Sydney
- Founder and main benefactor, "JRH Micro-Credit Program for the Poor"
- Honorary Chairman, Timor Aid, Dili, Timor-Leste

Major international conferences attended

In the course of many years, attended and actively participated in numerous thematic international conferences dealing with self-determination and de-colonization, human rights, law of the sea, world criminal court, small arms and disarmament, etc.

Below some highlights:

- United Nations General Assembly, New York (since 1976)
- UN Commission on Human Rights, Geneva (since 1979)
- Security Council (numerous times)
- Special Committee on De-colonization (since 1976)
- The Hague Peace Appeal (1999)
- Forum 2000, Prague, hosted by President Vaclav Havel
- State of the World Forum (in San Francisco, Dublin, New York)
- World Economic Forum, Davos, Switzerland, January 2000.
- Second World Human Rights Conference, Vienna (1993)
- Nobel Peace Prize Laureates meeting in Charlottesville, Virginia, US (1997)

Major International Awards

2001 - Hollywood Film Festival Humanitarian Award

2000 - Gold Medal of the President of Italy

1999 - First Hague Peace Appeal Award

1998 - Gold Medal of the University of Coimbra

1998 - The Gran Cross of the Order of Freedom, President of Portugal

1997 - Medal of the University of San Francisco

1996 - Nobel Peace Prize, Oslo

1996 - First UNPO Freedom Prize, The Hague

1995 - International Peace Activist Award, Gleitsman Foundation, CA

1993 - Professor Thorof Rafto Human Rights Award, Bergen.

Previous professional positions (1969-1974)

- Reporter, editor, photojournalist
- Radio announcer, TV correspondent

Early political activities and positions (1975-1990)

- Secretary for Foreign Affairs and Information, ASDT (Timorese Social Democratic Association (1974).
- Minister for External Relations and Information, RDTL (1975-78)
- FRETILIN Representative to the United Nations and the US (1976-1990).

Special government experience

1986–1988

- Media Adviser to the government of Mozambique based in Washington.

In this position, helped prepare high level visits to the US by Mozambican leaders, including the President and Foreign Minister, establish Mozambique's first lobby in Washington, develop relations with the Administration and Congress, and with the Media.

1989–1998

- Special Representative of the National Council of Maubere Resistance (CNRM) and Personal Representative of the leader of the Resistance, Xanana Gusmao.
- Vice-President, National Council of Timorese Resistance (CNRT), elected at the CNRT founding National Convention, held in Lisbon, April 1998, re-elected at the first National Congress held in East Timor, August 2000 (April 1998-June 2001).

Academic background

- Diploma, Executive Program for Leaders in Development, Harvard University (1998)
- Master of Arts in Peace Studies, Antioch University, USA (1984)
- Senior Fellow in International Relations, St. Antony's College, Oxford University (1987)
- Post-graduate courses in American Foreign Policy at Columbia University (1983)
- Public International Law, the Hague Academy of International Law (1984)
- International Human Rights Law, the International Institute of Human Rights, Strasbourg, France (1984).
- Diploma in Advanced Studies in Public Relations, International Centre for Marketing (1973).
- Senior High School and elementary school in East Timor (1964 -1969).
- Elementary School, Catholic Mission School, Soibada (1957-1964).

Degrees Doctor Honoris Causa

- Doctor of Laws, Pontífica Universidade Católica, Campinas, São Paulo, Brazil (1996)
- Doctor of Laws, Antioch University, USA (1997)
- Doctor of Laws, University of New South Wales, Sydney (1998)
- Doctor of Laws, Rutgers University, New Jersey (2000)
- Doctor of Laws, University of Oporto (2000)
- Doctor of Humane Letters, University of Nevada, Reno (2000).
- Doctor of Laws, Sunshine Coast University (2001).

Books and other writings

- FUNU: The Unfinished Saga of East Timor, Red Sea Press, Trenton, NJ (1987)
- TIMOR LESTE: Amanhã em Dili, Dom Quixote, Lisbon (1994). Translated into French, German, Norwegian.
- East Timor and International Law (1984), MA Thesis, Antioch University, USA

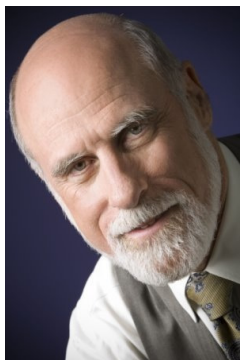
- Opinion articles published in the International Herald Tribune, Sydney Morning Herald, The Age, The Australian, Guardian, Le Monde, Le Monde Diplomatique, Boston Globe, San Francisco Chronicle, Folha de São Paulo, etc.

Languages

Dr. Ramos-Horta speaks Portuguese, Tetun, English, French, and Spanish.

Special Note of Thanks and Congratulations: In February of this year, President Ramos-Horta's life was threatened by a shocking assassination attempt. Fortunately, the President is on his way to recovery. Although his personal presence at the Forum will be greatly missed, we are nonetheless rich in fortune and are indeed honored to receive him as a keynote speaker and distinguished guest during the opening ceremonies over video. We would also like to extend our congratulations to President Ramos-Horta for being the recipient of an honorary degree from Royal Roads University.

Keynote Speaker



Vinton G. Cerf **Vice President and Chief Internet Evangelist** **Google**

Vinton G. Cerf is vice president and chief Internet evangelist for Google. In this role, he is responsible for identifying new enabling technologies to support the development of advanced, Internet-based products and services from Google. He is also an active public face for Google in the Internet world.

Cerf is the former senior vice president of Technology Strategy for MCI. In this role, Cerf was responsible for helping to guide corporate strategy development from the technical perspective. Previously, Cerf served as MCI's senior vice president of Architecture and Technology, leading a team of architects and engineers to design advanced networking frameworks including Internet-based solutions for delivering a combination of data, information, voice and video services for business and consumer use.

Widely known as one of the "Fathers of the Internet," Cerf is the co-designer of the TCP/IP protocols and the architecture of the Internet. In December 1997, President Clinton presented the U.S. National Medal of Technology to Cerf and his colleague, Robert E. Kahn, for founding and developing the Internet. Kahn and Cerf were named the recipients of the ACM Alan M. Turing award in 2004 for their work on the Internet protocols. The Turing award is sometimes called the "Nobel Prize of Computer Science." In November 2005, President George Bush awarded Cerf and Kahn the Presidential Medal of Freedom for their work. The medal is the highest civilian award given by the United States to its citizens. In April 2008, Cerf and Kahn will receive the prestigious Japan Prize.

Prior to rejoining MCI in 1994, Cerf was vice president of the Corporation for National Research Initiatives (CNRI). As vice president of MCI Digital Information Services from 1982-1986, he led the engineering of MCI Mail, the first commercial email service to be connected to the Internet.

During his tenure from 1976-1982 with the U.S. Department of Defense's Advanced Research Projects Agency (DARPA), Cerf played a key role leading the development of Internet and Internet-related packet data and security technologies.

Vint Cerf served as chairman of the board of the Internet Corporation for Assigned Names and Numbers (ICANN) from 2000-2007. Cerf also served as founding president of the Internet Society from 1992-1995 and in 1999 served a term as chairman of the Board. In addition, Cerf is honorary chairman of the IPv6 Forum, dedicated to raising awareness and speeding introduction of the new Internet protocol. Cerf served as a member of the U.S. Presidential Information Technology Advisory Committee (PITAC) from 1997 to 2001 and serves on several national, state and industry committees focused on cyber-security. Cerf sits on the Board of Directors for the Endowment for Excellence in Education, the Jet Propulsion Laboratory Advisory Committee and the Board of the Avanex Corporation. He also serves as 1st Vice

President and Treasurer of the National Science & Technology Medals Foundation. Cerf is a Fellow of the IEEE, ACM, and American Association for the Advancement of Science, the American Academy of Arts and Sciences, the International Engineering Consortium, the Computer History Museum, the Annenberg Center for Communications at USC and the National Academy of Engineering.

Cerf is a recipient of numerous awards and commendations in connection with his work on the Internet. These include the Marconi Fellowship, Charles Stark Draper award of the National Academy of Engineering, the Prince of Asturias award for science and technology, the National Medal of Science from Tunisia, the St. Cyril and St. Methodius Order (Grand Cross) of Bulgaria, the Alexander Graham Bell Award presented by the Alexander Graham Bell Association for the Deaf, the NEC Computer and Communications Prize, the Silver Medal of the International Telecommunications Union, the IEEE Alexander Graham Bell Medal, the IEEE Koji Kobayashi Award, the ACM Software and Systems Award, the ACM SIGCOMM Award, the Computer and Communications Industries Association Industry Legend Award, installation in the Inventors Hall of Fame, the Yuri Rubinsky Web Award, the Kilby Award, the Rotary Club International Paul P. Harris Medal, the Joseph Priestley Award from Dickinson College, the Yankee Group/Interop/Network World Lifetime Achievement Award, the George R. Stibitz Award, the Werner Wolter Award, the Andrew Saks Engineering Award, the IEEE Third Millennium Medal, the Computerworld/Smithsonian Leadership Award, the J.D. Edwards Leadership Award for Collaboration, World Institute on Disability Annual award and the Library of Congress Bicentennial Living Legend medal. Cerf was inducted into the National Inventors Hall of Fame in May 2006.

In December, 1994, People magazine identified Cerf as one of that year's "25 Most Intriguing People."

In addition to his work on behalf of MCI and the Internet, Cerf has served as a technical advisor to production for "Gene Roddenberry's Earth: Final Conflict." and made a special guest appearance on the program in May 1998. Cerf has appeared on television programs NextWave with Leonard Nimoy and on World Business Review with Alexander Haig and Caspar Weinberger. Cerf also holds an appointment as distinguished visiting scientist at the Jet Propulsion Laboratory where he is working on the design of an interplanetary Internet.

Cerf holds a Bachelor of Science degree in Mathematics from Stanford University and Master of Science and Ph.D. degrees in Computer Science from UCLA. He also holds honorary Doctorate degrees from the Swiss Federal Institute of Technology (ETH), Zurich; Lulea University of Technology, Sweden; University of the Balearic Islands, Palma; Capitol College, Maryland; Gettysburg College, Pennsylvania; George Mason University, Virginia; Rovira i Virgili University, Tarragona, Spain; Rensselaer Polytechnic Institute, Troy, New York; the University of Twente, Enschede, The Netherlands; Brooklyn Polytechnic; Marymount University; the University of Pisa; the Beijing University of Posts and Telecommunications and Tsinghua University, Beijing, China.

His personal interests include fine wine, gourmet cooking and science fiction. Cerf and his wife, Sigrid, were married in 1966 and have two sons, David and Bennett.

Special Note of Congratulations: We extend our heartiest congratulations to Dr. Cerf for being the recipient of an honorary degree from Royal Roads University.



Ambassador M. Patricia Durrant

On 26 April 2002, Secretary-General Kofi Annan appointed Ms. M. Patricia Durrant of Jamaica as the first United Nations Ombudsman. In that capacity, Ms. Durrant served a five year non-renewable term, at the level of Assistant Secretary-General, from July 2002 to July 2007. As United Nations Ombudsman, Ms. Durrant was responsible for the informal resolution of conflicts and mediation of issues involving United Nations staff around the

world.

A career diplomat since 1971, Ms. Durrant was accredited as Permanent Representative of Jamaica to the United Nations from 1995 to 2002. She served previously as Deputy Permanent Representative to the United Nations from 1983 to 1987.

Between those two stints, she served as Jamaica's Ambassador to the Federal Republic of Germany and non-resident Ambassador to the Holy See, Israel, the Netherlands and Switzerland (1987-1992) - as well as Director-General of Jamaica's Foreign Ministry (1992-1995).

As Jamaica's Ambassador to the United Nations, Ms. Durrant represented her country on the Security Council from 2000 to 2001.

She was also Chair of the Preparatory Committee for the United Nations General Assembly's Special Session on Children, and the Consultative Committee for the United Nations Development Fund for Women (UNIFEM); President of the high-level committee on technical cooperation among developing countries, and Vice-Chair of the Preparatory Committee of the Special Session of the General Assembly on Population and Development.

Prior to her first UN assignment, she served in the Political Division of Jamaica's Foreign Ministry, as Assistant Director (1977-1980) and Deputy Director (1980-1983). She was also Minister-Counsellor at Jamaica's Permanent Mission to the Organization of American States (1974-1977).

Ms. Durrant holds a Bachelor of Arts degree and a Diploma in International Relations from the University of the West Indies, as well as a Diploma in Overseas Development Studies from the University of Cambridge, United Kingdom.

She is also the recipient of the Degree of Doctor of Humane Letters (*honoris causa*) from the College of New Rochelle, New York (2002); and the Degree of Doctor of Laws (*honoris causa*) from the University of the West Indies (2005).

In 1992, she was awarded the Order of Distinction in the rank of Commander (C.D.) and in 2000, the Order of Jamaica (O.J.) for services to Jamaica in the field of international affairs.

Sponsored by Smartsettle

Ms. Durrant is a CIDA Travel Grant Fellow at this Forum, and we are honored to have her as a part of the Forum's panel on ODR & Peace.



Dr. Allan Cahoon

Dr. Allan Cahoon is the President and Vice-Chancellor of Royal Roads University and a Professor, Faculty of Management. For more than three decades Allan Cahoon has been a professor of business and management. He worked at the University of Calgary from 1976 to 2001 and took up a posting at the University of Regina where he was vice-president, international and interim president until coming to Royal Roads in 2007. In Calgary he was also a dean of graduate programs, chair and director of research and director for the Americas in the Faculty of Management. He was also the president of the University of Calgary Faculty Association and Director of that University's OLADE Project on Energy and the Environment.

Born in Alberta, he earned his BA and MSc at Brigham Young University and his PhD at Syracuse University.

He has served on the editorial boards of four journals and has authored, or co-authored over 40 articles, edited or contributed chapters to several books on organizational development and presented more than 75 adjudicated conference papers throughout his academic career. He has also held teaching appointments at Simon Fraser University and Syracuse University and has been a visiting or adjunct professor at Hunan and Nankai Universities in China; Monash Mount Eliza Management School in Australia; Yamaguchi University in Japan; National Autonomous University of Mexico; and the International Management Center in Budapest, Hungary.

His second language is Spanish.

Awards and distinctions:

- Outstanding Academic - Inter-American Organization of Higher Education, 1998
- Order of the Good Servant, Faculty Association of the University of Calgary, 1992
- Chair of the University of Calgary United Way Campaign designated best public-sector campaign in Calgary, 1992
- CIDA Visiting Scholar, 1990
- Alberta Energy Award, 1986, 1987, 1990
- Seagram's Business Faculty Award, 1972-1973

Dr. Angelo Belcastro



Dr. Angelo Belcastro is an Academic, the Vice President, and Provost at Royal Roads University. He came to RRU in 2007 from the University of New Brunswick in Fredericton where he had been vice-president, academic since 2003. Before New Brunswick he was the dean of the Faculty of Health Sciences at the University of Western Ontario in London, Ontario and prior to that a professor and director of the School of Rehabilitation Medicine at the University of British Columbia.

Dr. Belcastro earned his PhD at the University of Alberta in Kinesiology and focused on health promotion. He earned a master's in science from Dalhousie University and earned two bachelor's degrees at McMaster University in Hamilton, Ontario. One B.A. is in anthropology and the other in physical education.

As an academic advisor Belcastro has supervised, reviewed, or examined the work of dozens of PhD and master's candidates, both as an internal and external examiner. Among the roles he has played at the universities he's worked include participating the development of research strategies, strategies for recruitment and promotion of faculty, infrastructure planning and intercollegiate athletics strategies



Greg Sam Bridging Two Worlds

At the Saanich Tribal School, Greg Sam drums and chants in that deep rhythmic cadence of Aboriginal song. Kids seated nearby play a round of the 'bone game', a contest of psychology and luck.

The Coast Salish game of antiquity is easy enough to learn, and underscores Sam's broader goals: keeping Aboriginal people connected with their history, culture and traditional values.

Sam, an elder with the Tsartlip First Nation, is a speaker, storyteller and ceremonial master, a man-about-town bridging the gap between native society and the wider world. Now, the man with an infectious smile is Royal Road University's inaugural Aboriginal Relations Coordinator.

Sam says coming to RRU was an easy choice. He already taught on campus several times, leading workshops with corporate and government groups on Aboriginal communal culture and law. Principles remain the same, but his new role reaches across the RRU community and into Greater Victoria First Nations, specifically the Esquimalt and Songhees bands.

RRU has established numerous working relationships with British Columbia First Nations, including: extensive First Nations economic development with Centre for Non-Timber Resources; an e-learning agreement with northern B.C.'s Yekooche First Nation; Nisga'a Lisims economic development with RRU professor Brent Mainprize; and a one-year secondment of RRU librarian Dana McFarland to assist the Hul'qumi'num Treaty Group in Ladysmith with its

extensive document archiving project.

Sam's role will help develop deep relationships with local First Nations, and to connect ongoing work at RRU with aboriginal interests and priorities. It is a two-way street. Sam will also help educate faculty and staff on concepts of reconciliation, and aboriginal perspectives and beliefs.

"I applied with the idea that all the things we are doing now will continue on," Sam says. "But now we are looking at cross-cultural awareness with all departments to better work with the surrounding Coast Salish communities."

A father of five, Sam, 60, was born and raised on the Tsartlip reserve near Brentwood Bay, and is son of the legendary Dr. Samuel Sam, a leader, traditional healer, drug and alcohol counsellor, and recipient of the Order of Canada among other honours.

As a young man, Greg Sam found clarity and purpose through sports, native traditions and values. He embraced the importance of respecting his community and elders, of education and philosophy handed down for a thousand generations, and of speaking Coast Salish languages. He rejected the bitterness and anger that came out of time at the Mission Indian Residential School in the early 1960s, and from a hostile mainstream society with little interest in native people.

"I started to enjoy life. I began listening to native values and native teaching," Sam said. "Where I am at today is a result of listening to elders and my father. Listening to native values is where success begins. ... It strengthens our role and purpose in life."

Like his father, Sam became a drug and alcohol counsellor. Through the 1970s and 80s he worked with 52 bands across Vancouver Island, tempering contemporary health care with traditional healing — singing, drumming, sweat lodges, elders' teachings, ritual bathing, and meditation.

During that time he found his voice as a communicator and teacher, facilitating countless seminars and meetings between natives and non-natives. His reputation as a bridge between two worlds allowed Sam to become a key player in creating the first positive links between the Victoria Police Department and Greater Victoria First Nations.

Soon after meeting Staff Sgt. Kevin Worth in 1996, Sam had 23 Victoria police officers jumping in the ocean for 6:00 a.m. bathing rites, playing sports, and soaking up ancient longhouse customs at the Tsartlip reserve.

In the sweat lodge, First Nations elders and police officers spoke as bare equals, almost unheard of in both communities. "Frankly there was a lot of bad blood between police and First Nations," said Worth, now retired from the Victoria police. "The sweat lodge is a very special experience. It was a real honour to be invited. We forged a good future there."

That experience resonated through the Victoria police, Worth said, and led to the concept of a Unity Feast, an acknowledgement of past wrongs and the start of a new relationship. After a year of work, the massive 1,000-person celebration came together in August 1999, with elders, police and politicians, and Sam in the middle of it all.

"Meeting Greg Sam was the tipping point for the Victoria police department," Worth said.

“Before that we had no good relationships with folks in the First Nations community. Greg was the first by the force of his personality.”

Indeed, Sam’s skills at open dialogue and forging relationships made him a natural for the Royal Roads fold. Deborah Irvine, RRU’s vice-president, University Relations, says Sam’s appointment is indicative of the university’s commitment to forging strong, positive connections with the greater community.

“Greg’s work reinforces our need as a university to continue to learn, to value diversity and respect traditional knowledge, even as we seek to develop and expand new ideas and innovation,” Irvine says. “The whole campus is excited about Greg being here, and the expertise he can share with us. It opens our doors to a wider and richer world.”

(Article: “Bridging Two Worlds,” by Edward Hill, Communications Officer, from *In Roads Newsletter*, Royal Roads University, Spring 2007, available at http://www.royalroads.ca/about-rru/the-university/news-events/inroads-newsletter/2007-Spring/GregSam_profile.htm.)



Ethan Katsh

Innovator in Online Dispute Resolution Continues Quest for New Processes

“UMass Amherst has been an innovator in the field of legal studies in general, especially in areas related to law and technology,” says Ethan Katsh, professor of legal studies and director of the Center for Information Technology and Dispute Resolution (CITDR). “For those who are interested in these areas, there is no better place to be.” Although he is quick to spread credit among his colleagues, there is no doubt that Katsh has been a major player in moving both entities forward to the national reputations they hold in teaching and research today.

Selected this year to deliver one of four Distinguished Faculty Lectures, Katsh also received the Chancellor’s Medal, the highest honor bestowed by UMass Amherst on individuals for exemplary and extraordinary service to UMass Amherst. His lecture “Law in a Digital World: New Processes for an Age of Conflict and Change” was presented on October 25.

Katsh’s career has been somewhat unusual in that he has spent all of it since his graduation from Yale Law School in 1970 at UMass Amherst. “What I have done professionally has certainly not been the result of a careful plan,” he says. “The technologies I study and write about did not even exist when I began teaching here.” What has been consistent, Katsh notes, is that colleagues in the Legal Studies Department and the UMass Amherst environment in general have allowed—and indeed encouraged—him to engage in innovative and interesting activities.

“The whole idea behind the legal studies department, quite novel when it was created in 1973,” Katsh explains, “is that it is as appropriate to teach undergraduates about law as it is to teach them about economics, anthropology and other behavioral and social sciences. I benefited greatly from being associated with others eager to experiment and supportive of each other in intellectual ventures. In my own case, my colleagues understood almost from the beginning, unlike most law schools at the time, that the Internet and information technologies would be a major influence on law.”

In the past, Katsh explains, the law had been looked at in many ways: as a system of rules or processes; as a mechanism for promoting justice—or injustice; as a means of protecting liberties or resolving disputes. “At some point,” he recalls, “I realized that information and communication were central to all legal processes. Even in the mid-1980s, it seemed clear that everything involving information and communication was likely to change. It was not much of a leap to figure out that new technologies for communicating and processing information would have a significant impact on the law.” What this impact would be and how it would occur have been Katsh’s central concerns for nearly two decades since then.

The other insight Katsh had, just about a ten years after that first light-bulb moment, concerned the Internet and conflict resolution. “As the Web grew in use and ecommerce was getting started,” he recalls, “it became clear that the Internet would not be a harmonious environment. There was too much activity, too many transactions and interactions, too many relationships being formed not to have high-levels of disputes.” Less obvious, he says, was that online resources could be used to help parties resolve their differences. The field of online dispute resolution is based on the idea that all dispute resolution processes involve communication, and therefore they can be assisted by software and information processing.

“It is difficult,” says Katsh, who was founder and co-director of the Online Ombuds Office, “to work in the field of law and technology and not be drawn into policymaking processes.” More specifically, research into disputes arising out of online activities led him and Janet Rifkin, now Dean of the College of Social and Behavioral Sciences, to found the [Center for Information Technology and Dispute Resolution \(CITDR\)](#) in 1997 with support from the Hewlett Foundation. Involved in both research and applications, CITDR led a major project for eBay which, using Katsh’s approach, created processes to resolve over four million disputes during the past five years. Currently, CITDR, along with the UMass Computer Science Department and supported by a National Science Foundation grant, is working with the National Mediation Board, a federal agency, to help resolve disputes involving airline and railroad employees and unions. Katsh also points out that CITDR has recently completed its ninth annual Cyberweek, an all-online conference in which this year more than 400 individuals in about 40 countries participated in all-online discussions, podcasts, skypecasts and other interactions in virtual worlds.

Katsh notes that through the SBS Science and Technology Initiative, in which CITDR plays a large part, and the National Center for Digital Government, directed by Jane Fountain, the College of Social and Behavioral Sciences is in the forefront of efforts to understand the impact of new technologies on society. He foresees increasing demand for online dispute resolution in all scientific areas in which the pace of innovation is increasing. In fact, CITDR currently is working with the Center for Hierarchical Manufacturing, the on-campus recipient of a large nanotechnology grant from NSF, to design a workshop on dispute resolution challenges related to its work.

“Managing CITDR is almost a full-time job, because it involves research efforts, applying for grants and guiding the field of online dispute resolution,” says Katsh, who is currently involved in efforts to greatly expand CITDR. He has written three books on law and technology: *Law in a Digital World* (Oxford University Press, 1995); *The Electronic Media and the Transformation of Law* (Oxford University Press, 1989); and, with Rifkin, *Online Dispute Resolution: Resolving Conflicts in Cyberspace* (Jossey-Bass, 2001). Katsh’s articles have appeared in the Yale Law Journal, the University of Chicago Legal Forum, and other law reviews and legal periodicals. As chair of a United Nations-affiliated Expert Group on ODR, he has coordinated four International Online Dispute Resolution Forums in Geneva, Melbourne and Cairo.. Katsh also is on the Board

of Advisors of the Democracy Design Workshop, serves on the legal advisory board of the InSites E-governance and Civic Engagement Project, and is a fellow of the American Bar Foundation, an honorary organization of attorneys, judges and law professors whose careers have demonstrated outstanding dedication to the welfare of their communities and to the highest principles of the legal profession.

(Article: "Innovator in Online Dispute Resolution Continues Quest for New Processes," from Faculty Profile, UMass Amherst, College of Social and Behavioral Sciences website, October 4, 2006, updated October 26, 2006, available at <http://www.umass.edu/sbs/faculty/profiles/katsh.htm>.)



William Knight

William Knight was the first Commissioner to be appointed to the Financial Consumer Agency of Canada (FCAC). Prior to that, Mr. Knight was the President and Chief Executive Officer of **Credit Union** Central of Canada, a position he held since 1995. During his six-year tenure, Mr. Knight undertook a number of strategic initiatives to increase the visibility and flexibility of the credit union system.

Mr. Knight was also chairman of the Board of Directors for Credential Group and the chair for Credit Union Institute of Canada.

Mr. Knight has also been a member of the Board of Directors for Canadian Co-operative Agricultural Financial Services, Canadian Co-operative Leasing Services and Public Policy Forum, and has served as an Alternate Board Director for the **Canadian Payments Association**. He has also been a member of the Queen's University School of Policy Studies Advisory Council, and has participated in the CEO External Resource Group for the Ontario Ministry of Education. Mr. Knight was also the chair for Canadian Central's CEOs Committee and the World Council of Credit Unions' CEO Advisory Committee.

Mr. Knight joined the national credit union organization in 1989. He held the position of Vice President, Government Affairs until November 1, 1995, and was instrumental in directing credit union government relations at the federal level.

Prior to joining Credit Union Central of Canada, Mr. Knight held a number of senior management positions including Principal Secretary to political leaders at both provincial and federal levels. Mr. Knight is a former NDP Member of Parliament for the riding of Assiniboia and has served on the House of Commons Standing Committee on Finance.

Mr. Knight received a Bachelor of Arts and a Bachelor of Education from the University of Saskatchewan.

We are honored to have Mr. Knight serve as the moderator for this Forum.



Sgt. Herb Wayne

Sgt. Herb Wayne is a member of the Royal Canadian Mounted Police presently posted to National Headquarters in Ottawa where he is assigned to Criminal Intelligence Service Canada (CISC). CISC is a strategically focused organization that facilitates the timely production and exchange of criminal information and intelligence within the Canadian law enforcement community in an effort to reduce the harm caused by organized crime. Herb is a CISC National Intelligence Officer assigned to the Cyber Crime, Intellectual Property Crime and Chemical Drugs and Precursors portfolios.

On a personal level, Herb has been taking extensive ombudsman training for several years now and is actively involved with Online Dispute Resolution in various part-time dispute mediation roles in the online environment.

Herb graduated from Royal Roads University in 2007 with a Master of Arts in Leadership and Training – Justice and Public Safety Leadership and is presently involved with Royal Roads as an associate faculty in their Bachelor of Justice program.